IF OPPORTUNITY DOESN'T KNOCK, BUILD A DOOR & PAINT IT RED



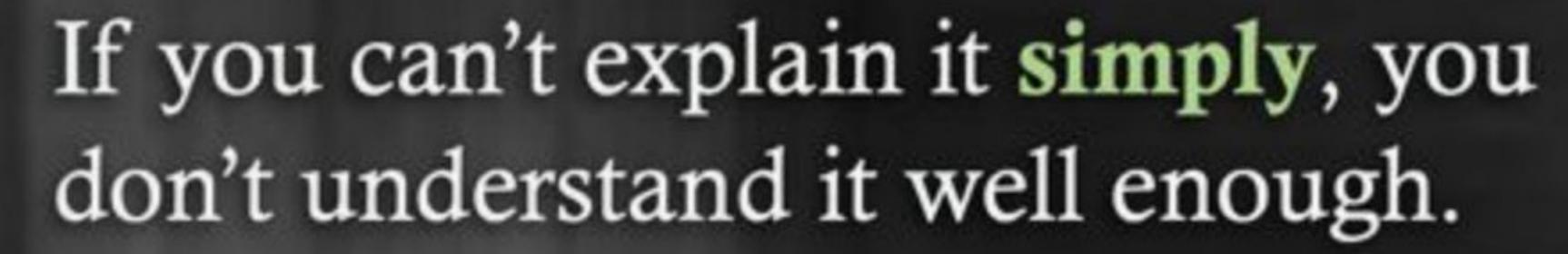


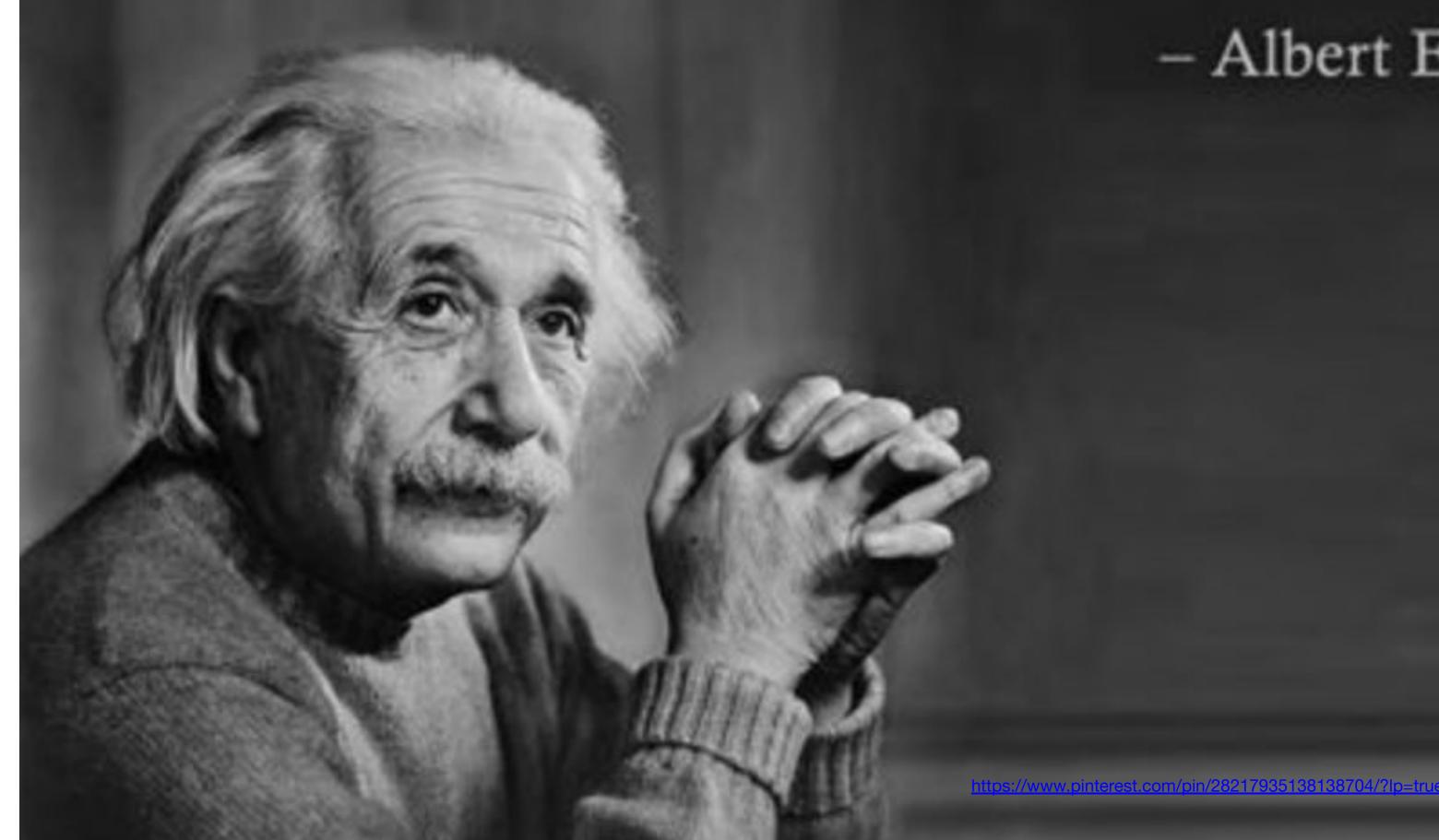
Presented By:
Brook Jones
Red Door Marketing Agency

### Who We Are

Red Door Marketing Agency is a full service marketing agency passionate about working with clients to create **BOLD Brands & Strategic Marketing Campaigns** that deliver Results!







- Albert Einstein





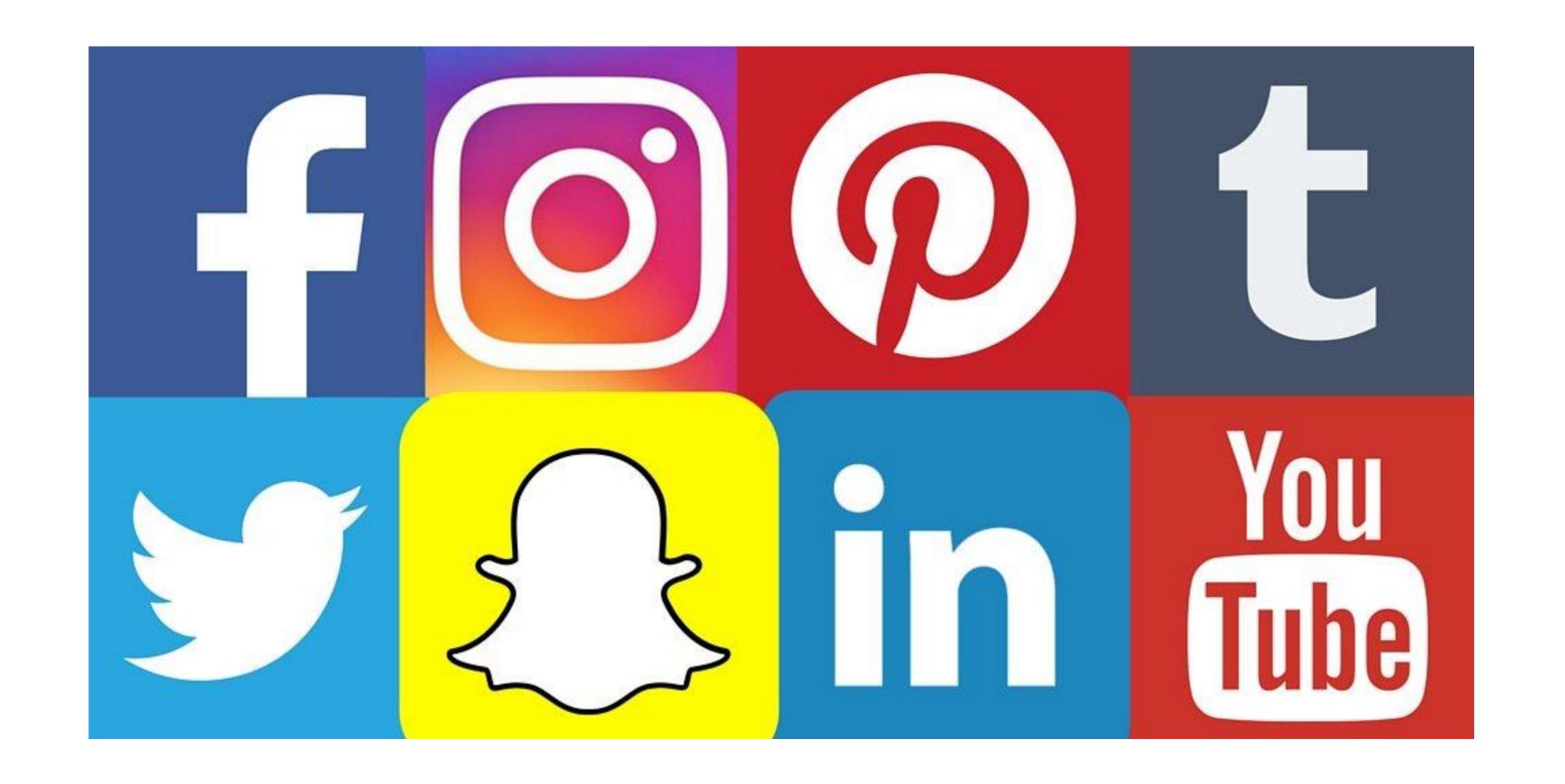
## The Connected Consumer

- 1. Consumer's Journey
- 2. Consumer's Engagement
- 3. Consumer's Experience
- 4. Consumer's Loyalty



# Meeting Your Customers Where They Are:

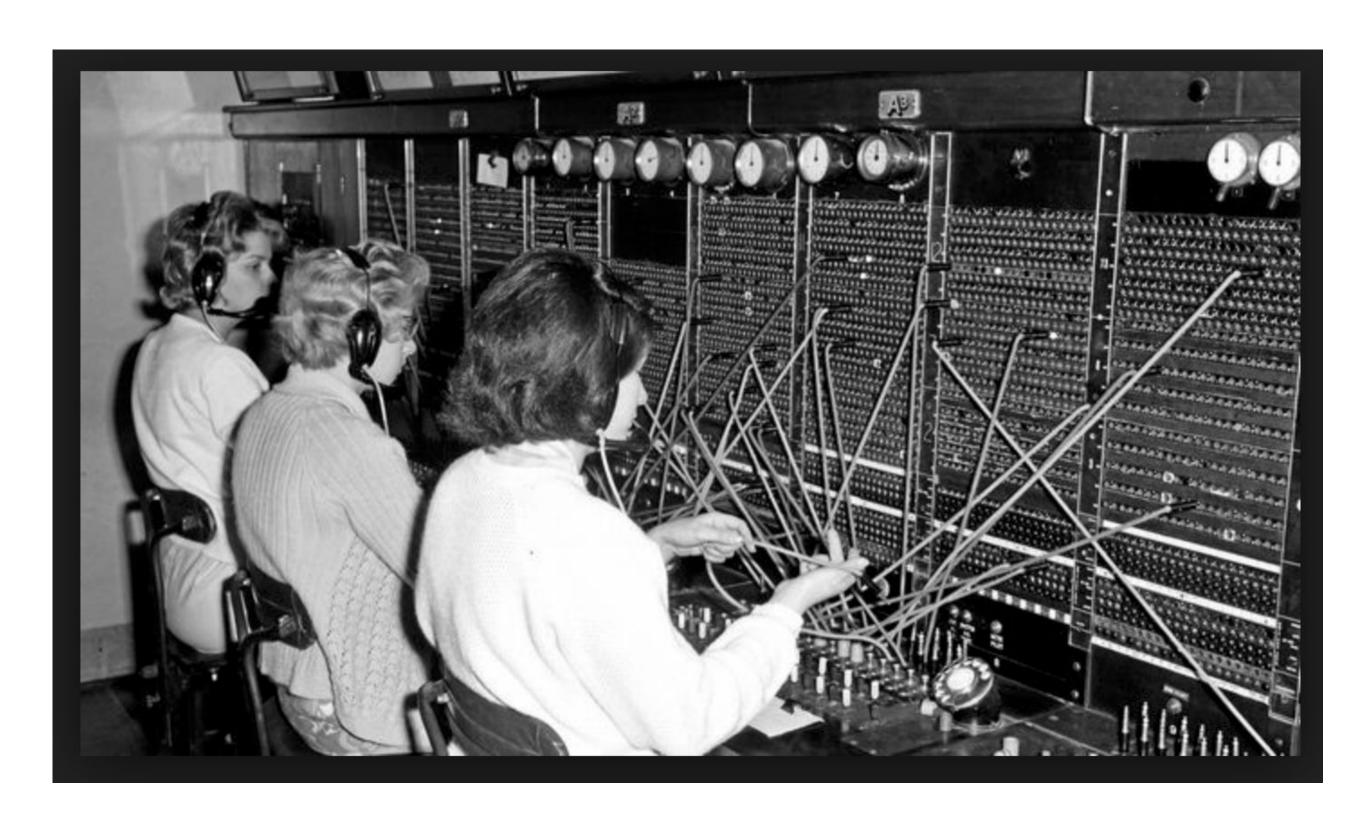
Choose the best Social Media Platforms





## Engaging with your customers:

Messaging will become Conversational Commerce





Brand Loyalty is Consumer Capital!

### Be Relatable

GoPro (Source: AdWeek)

Embraces user generated content

Shows off the product in action

Encourages users to use their product and submit their best shots to be featured on their social media page



### Starbucks for the Win!

#### Starbucks- Strong Social Media Presence and Marketing

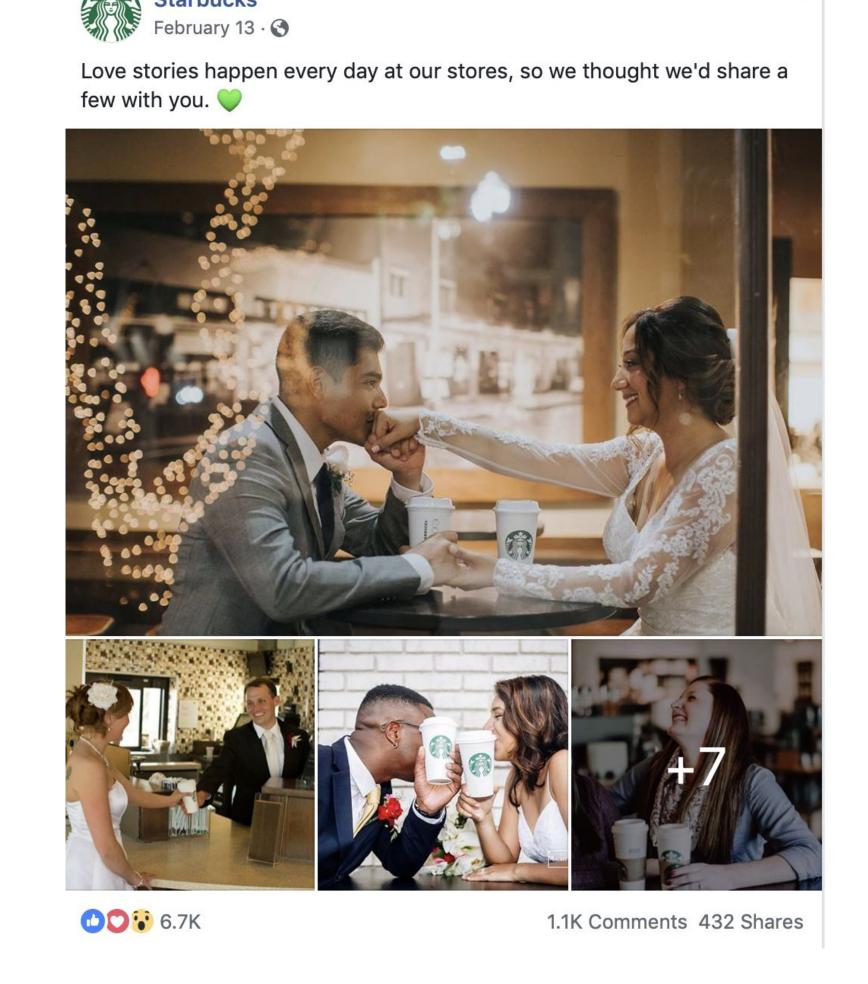
Pros: Thinking about their consumer when posting content (i.e. new drinks for spring, summer. Season catered content, such as posts about springtime, or holidays such as valentine's day), transformation of locations, benefits of working for the company, highlights employees

Relates to the consumer

Colorful, bright and relatable content

Incorporates photos and video onto Facebook and Instagram feeds

Typically includes call-to-actions (links to website or video)



### Importance of Websites

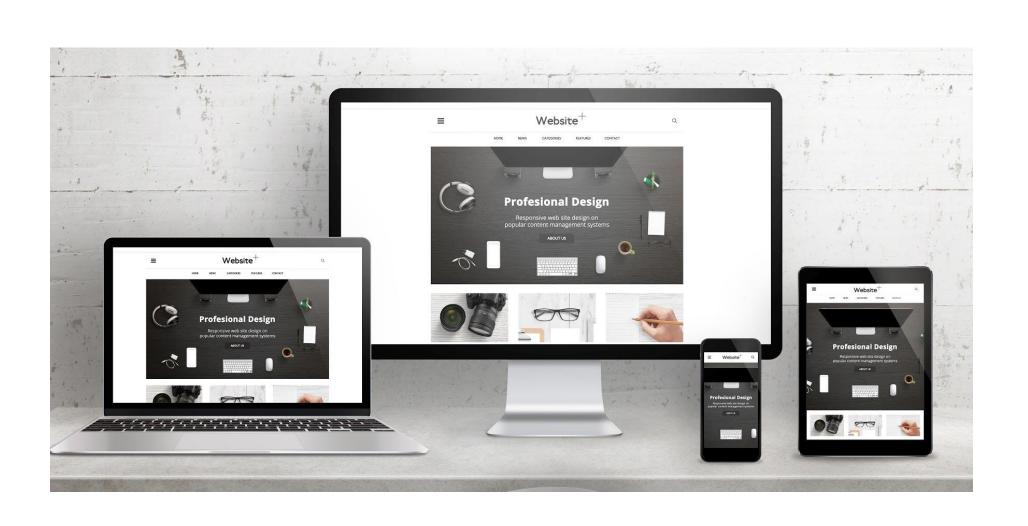


- 1. Overview of the event
- 2. Easy to purchase tickets
- 3. Capture their contact information Build Your Database & Own Your contact Information
- 4. Highlight past events, images, and testimonials
- 5. Feature Sponsors & Partner to build credibility and appreciation

#### **Example:**

Facebook Likes - 6,000 2% see the posts - 120 people 15% open rate for email - 900 people

- You can track your email
- See who opened it
- It they clicked on your website
- Give them a chance to respond directly back to you.



## Email Campaigns



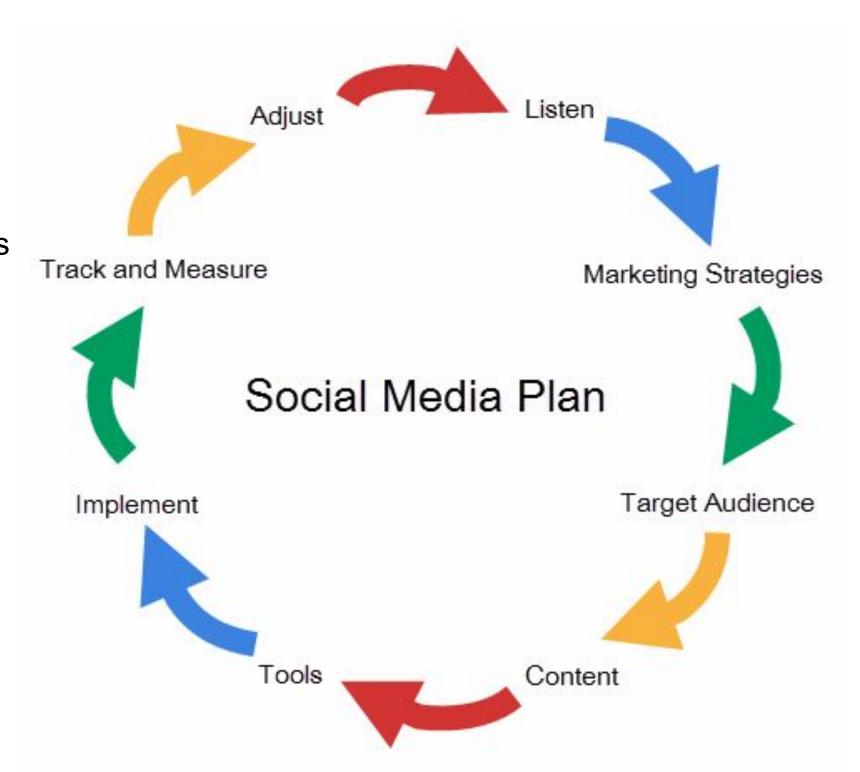
Brook Jones, CEO and founder of Red Door Marketing Agency, will be speaking at the Connect & Emerge conference on Friday, April 12th at 9:30 a.m. at the Lake Terrace Convention Center. Interested in attending? Take advantage of this discount code "Special" at check-out to reserve your ticket! Tickets are \$75 and includes breakfast, lunch and a snack. Visit their <a href="Eventbrite">Eventbrite</a> page to learn more.

### • Email Campaigns:

- Market to your "warm audience"
- Encourage your supports to share the event
- Drive traffic to your site to build your email list.
- You own your contacts

## Planning is Key!

- Setting Clear Objectives and Goals
  - Tying those contributions back to results
- Identifying Ambassadors & Influencers
  - Maybe a local style blogger, news reporter with a huge Facebook or Instagram following supports your cause. Could you send them a shirt or Promotional item in advance to post?
- Social Media Campaign Plan
  - Consider developing your own hashtags
  - Repurpose content according to each platform
- Social Media Editorial Calendar
  - Prepare posts to share throughout the day
  - Do you want to invest in Social Media Boosts?
  - Add a few real-time posts as well.
- Email Campaign Schedule





## Difference Between Social Media Post and a Marketing Ad Campaign

Why spend money to advertise on Social Media?

- 1. On average between 2 7% will see your posts on your business page regardless of how many likes you have.
- 2. Boosted posts or Ads allow you to target specific audiences outside of your connections.

Boosting social media posts can help you bring awareness and attention to a specific event, product, service, or need.

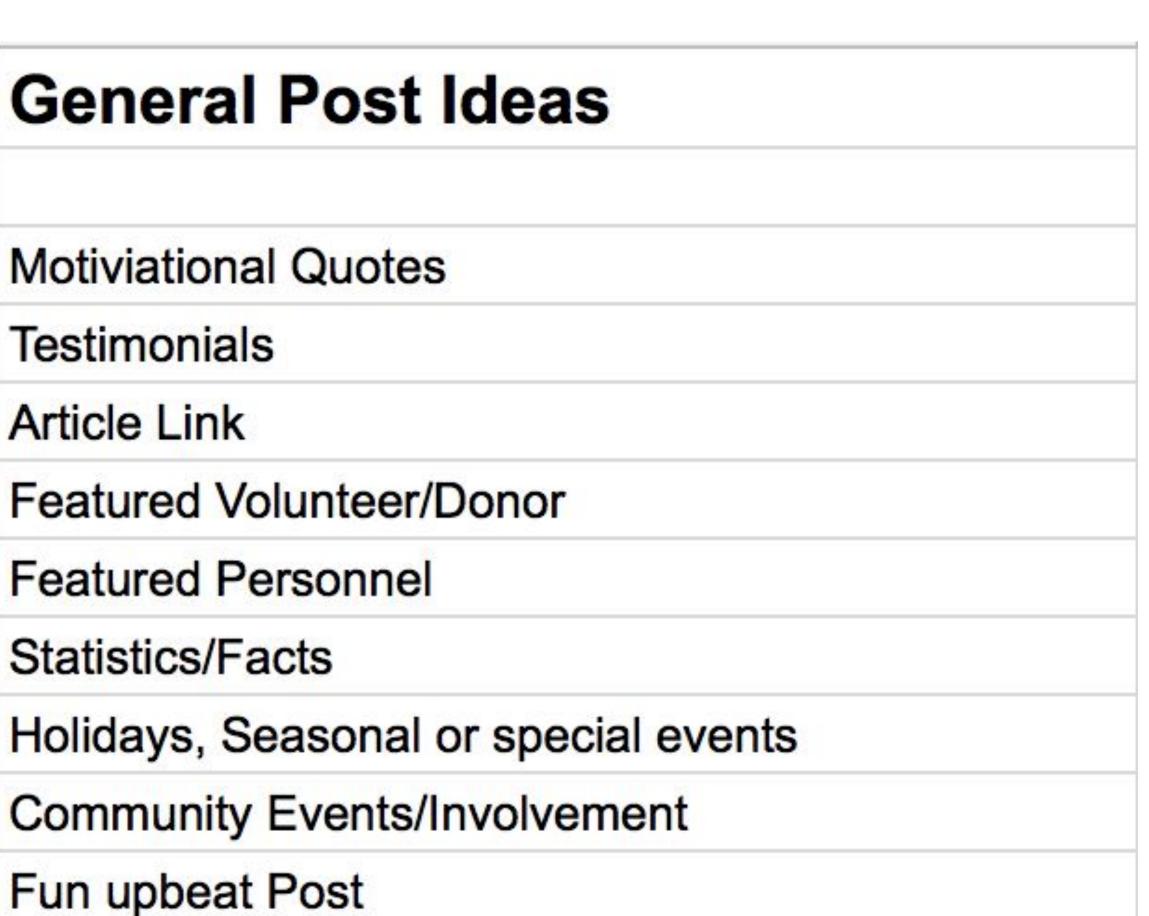
Running a social media ad campaign allows you to create ads that are targeted around your brand, product and services overall.

## Social Media Editorial Calendar

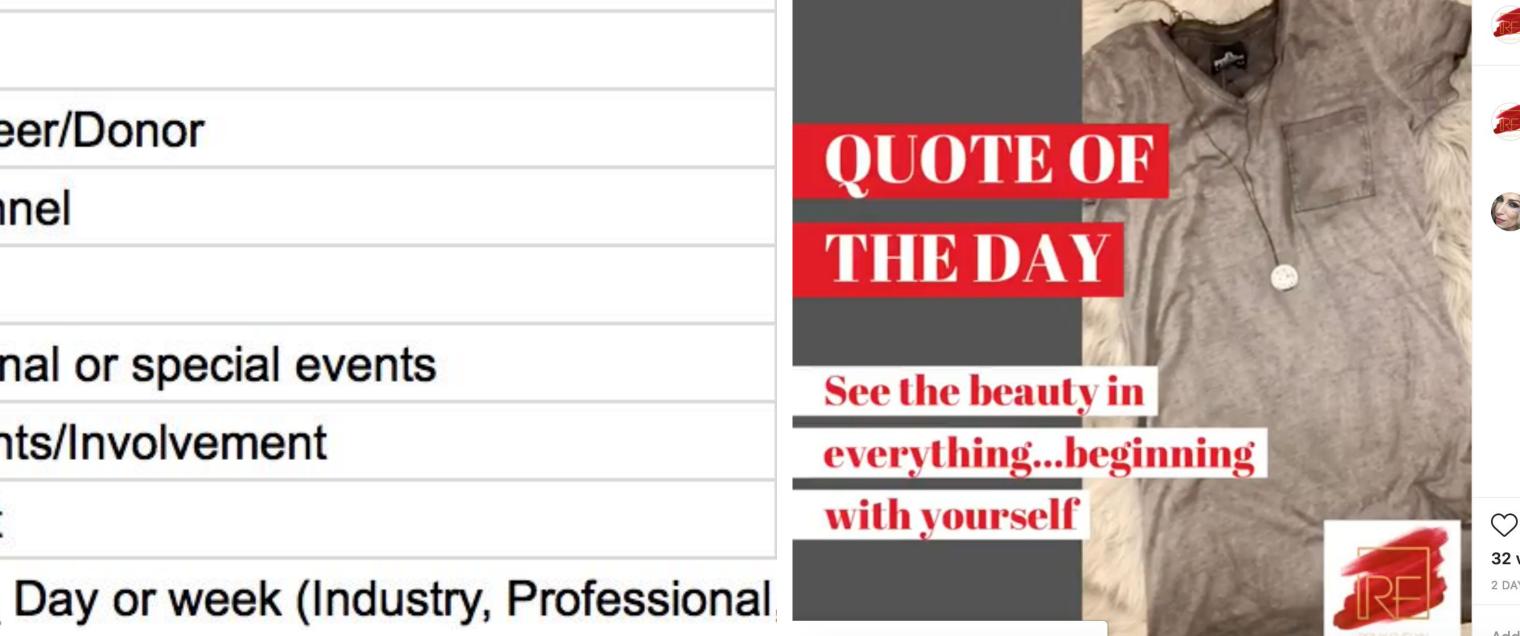
Social	Media E	ditorial Ca	alendar		
Month					
Topic					
Author	Platform	Scheduled Date	Content & Hashtags	Image/Graphic	External Link/Supporting Content



### Post Ideas











**National** 

## Customer Experience

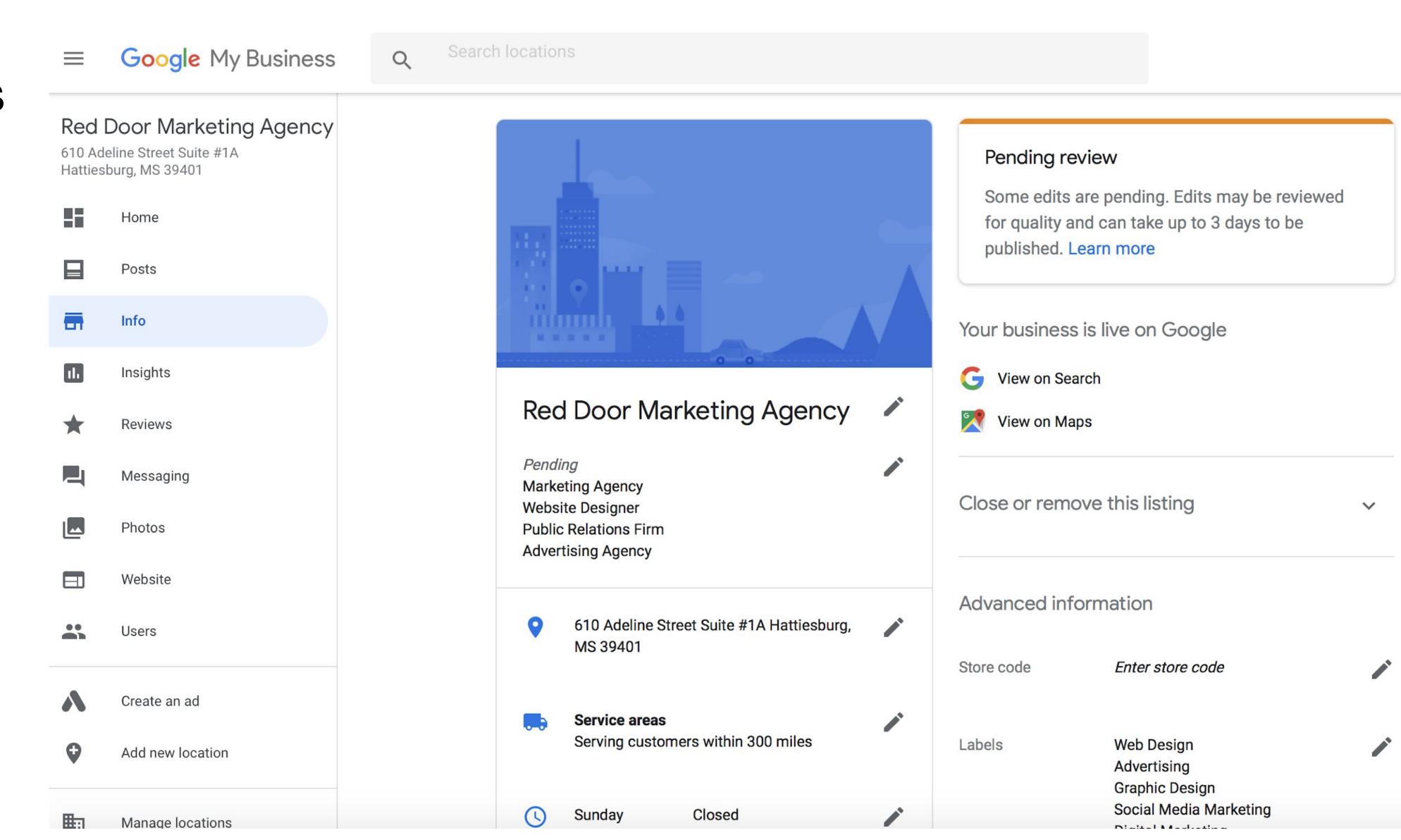
- Employee Advocates "On Script"
- 2. Online Reviews
  - a. Google Business
  - b. Facebook
  - c. LinkedIn
  - d. Yelp
- 3. Brand Loyalty



Gatner found by 2020 more than 40% of all data analytics projects will relate to an aspect of customer experience.

## Google

Google Business
Google Maps
Google Reviews
Google Search
Google Adwords
YouTube





#### Red Door Marketing Agency

610 Adeline Street Suite #1A Hattiesburg, MS 39401



Posts

Info

Insights



Messaging

Photos

Website

Users

Create an ad

Add new location













Show up whenever customers are looking for you online - on their computers or mobile devices. Set up in minutes, and only pay when your ad is clicked. Learn more

Start with \$100 in free ad credits

Get started



#### PERFORMANCE **Views** Searches Actions 269 218 290 179 (-30%) Search views Maps views 90 (+73%) Performance over past 28 days (last 3 days not included)

#### Your latest post

Be BOLD Marketing + Leadership ... Nov 8 - Nov 8

Marketing and Leadership Workshop Sign up

just now



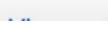
Create post

See more

#### YOUR BUSINESS IS ON GOOGLE







"If you want to live a happy life, tie it to a goal, not to people or objects." -Albert Einstein

### Connect with us

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